


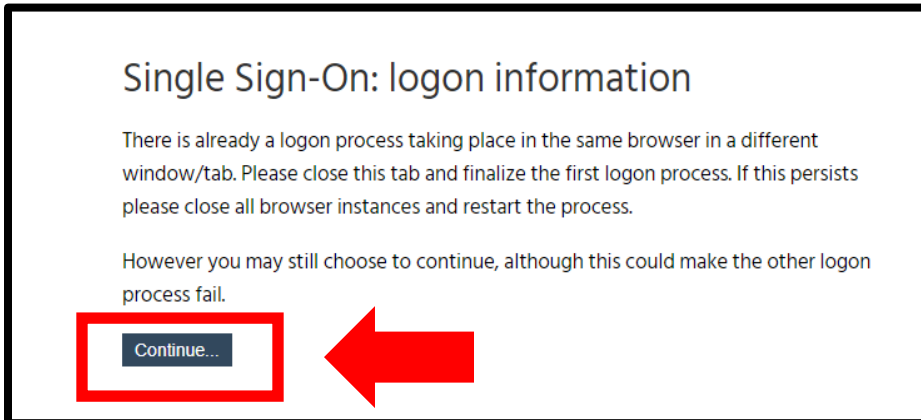
## Having Trouble with Accessing Royal Search (A "Google" Search Experience)?

Here are some troubleshooting suggestions:

- Use **Chrome**  as your browser and use this URL to access **Royal Search** -

<https://prx-warner.lirn.net/login?qurl=https://search.ebscohost.com%2Flogin.aspx%3Fdirect%3Dtrue%26authtype%3Dip%26custid%3Ds8445367%26profile%3Deds%26cli0%3DFC%26clv0%3DY>

- Did you log in with **your Warner gmail account** (not your personal account)?
- If you get a **single-sign on error**, and see a **"Continue" button**. **Click on the button to access.**



- If a "continue" button **does not work or appear**, you may need to **clear your cache and cookies**.

**Go to this link for directions:**

<https://www.alphr.com/how-to-clear-search-history-chrome/>

- If all else fails, **try shutting your computer down and restarting.**